

Open Access Process

1

Pre-Registration

2

Brief Behavioral Status Examination

3

Registration

4

Comprehensive Assessment

Open Access Hours

Monday - Thursday : 08.00 AM - 2 PM

Open Access is only available at our Main Treatment Center (address below) in Yulee. After establishing care at the Main Treatment Center, you may have the option to receive care at other locations.

Contact Us



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STARTING
POINT
Behavioral Healthcare



Open Access

We are here when you are ready



What is Open Access?

Open Access is our intake process. When you are ready to seek care, we are here for you. Walk in whenever you are ready to start your recovery journey.

What is Open Access Not?

Open Access is not a therapy session nor is it a place where you will leave with a prescription for medication. It is the immediate connection to identify what you need.

How Does Pre-Registering Help?

Speeds up the process! Providing our staff with your demographic information and insurance before you arrive skips a step for you.

What is a Brief Behavioral Status Exam?

A licensed professional will meet with you to learn what brings you in while completing assessment tools to determine if SPBH is the best fit for you.

How Long am I going to be Here?

Your first visit is the longest and most important to start your personal journey. Regardless of when you walk in, our staff will sit with you, get to know you, and help you set your treatment goals. You can expect to spend 2.5 - 3 hours with us.

I Pre-Registered, Why am I Seeing the Paperwork Again?

To confirm the information is correct in our electronic medical record, we will have you review and sign it.

What is all the Paperwork?

We are trying to get your full history, just like at other medical offices. With this information, we will be able to figure out what funding options may be available.

Open Access FAQs

Am I done? When Can I Leave?

Once you complete the assessment and sign your treatment plan, you are done. You will leave with a scheduled follow-up appointment for group therapy, individual therapy and/or a medical service.

Stop at the front desk on your way out to confirm all appointments and ask any other questions.

What Happens in Registration, I thought I was already registered?

You meet with a member of our registration team to sign consents, releases, HIPAA forms, financial forms, and review co-pays due at each appt.

Why do I Have to Come Back for My Assessment?

This is not standard practice for Open Access, however, we may have to schedule out intake assessments under certain circumstances.

What Happens During the Assessment?

A trained intake specialist will talk with you to identify your strengths and needs and help guide your treatment plan for when you meet with your treatment team.

Why is the Assessment so Long?

We know your time is valuable. Understanding your needs is important in getting you to appropriate services. It takes time and a lot of questions up front to get you started on the right path to healing.